Austin Kalisik Resume

IT PROFESSIONAL | SOFTWARE ENGINEER | WEB DEVELOPER

Port Moresby, Papua New Guinea | programmer4@nextgenpng.net
Portfolio: austinkalisik.auskal.tech | GitHub: github.com/austinkalisik | LinkedIn: linkedin.com/in/austin-kalisik

PROFESSIONAL PROFILE

IT professional with 5+ years of hands-on learning and project experience, beginning with formal IT training in 2020 and continuing through software development and freelance client delivery. Currently works across business applications, web systems, procurement and e-commerce workflows, website delivery, troubleshooting and user support. Technical strengths include PHP/Laravel, React, JavaScript, Python, SQL, WordPress and relational databases. Based in Papua New Guinea and open to suitable IT and software roles at different levels, including remote opportunities.

TECHNICAL SKILLS

Software development: PHP, Laravel, JavaScript, React, Python, C, C++, HTML, CSS, WordPress

Data and databases: SQL, MySQL/MariaDB, Microsoft SQL Server, Oracle Database, relational database design

IT operations: Technical support, remote troubleshooting, systems administration, website and hosting maintenance, testing, deployment support

Business systems: CRM, ERP, service desk and SLA workflows, asset management, procurement and e-commerce

PROFESSIONAL EXPERIENCE

Software Engineer | Nextgen Technology Limited (PNG) | Mar 2026 – Present | Full-time | Papua New Guinea

- Develop and improve web and business applications, translating operational requirements into usable software features.
- Contribute across frontend and backend implementation, database-backed workflows, testing, debugging and ongoing system improvements.
- Work on business systems spanning procurement, e-commerce, inventory, customer/service management and internal operations.

Software Developer | Tidalwave Softweb Solutions | Dec 2025 – Present | Freelance | Remote

- Deliver website and software work shaped around client needs, including WordPress websites, custom business applications and system improvements.
- Provide remote technical support and troubleshoot website, hosting and related issues; handle maintenance and follow-up improvements.
- Completed a client website rebuild for Moran Engineering & Electrical; the public site is available at moranengineering.com.au.

SELECTED PROJECT WORK

NextGen B2B procurement and e-commerce

Frontend contribution to a live business purchasing platform with a catalogue, procurement workflows, purchase requests, approvals, order visibility and role-based workspaces. Live: store.nextgenpng.net. Source code is private.

NextGen Ticketing System

Laravel and React service desk covering ticket lifecycle, assignment, comments, activity timelines, SLA timing and service dashboards. Project source

NextGen Asset Management System

Laravel and React system for inventory records, asset assignments and returns, departments, suppliers, depreciation and stock movement. Project source

NextGen CRM

Laravel and React customer relationship system for customer records, service requests, quotes, renewals, staff assignment and customer self-service. Project source

Moran Engineering & Electrical website

Client website rebuild presenting company services, projects, leadership and contact information. Live: moranengineering.com.au. Source code is private.

NextGen ERP

Laravel and React/Vite ERP project covering HR/payroll, inventory, operations, CRM, reporting and integrated modules. Project source

EDUCATION AND IT TRAINING

Advanced Professional Diploma in Information Technology | Datec Learning Centers, Port Moresby | Completed 2021; certificate issued 2022

Diploma in Information Technology | Datec Learning Centers, Port Moresby | 2021

Certificate IV in Information Technology | Datec Learning Centers, Port Moresby | 2021

Certificate in Information Technology | Datec Learning Centers, Port Moresby | 2020

Upper Secondary School Certificate (Grade 12) | Waigani Christian College | 2019

ADDITIONAL INFORMATION

Location: Port Moresby, Papua New Guinea | Work preferences: on-site, hybrid or remote | Engagement: full-time, part-time or contract